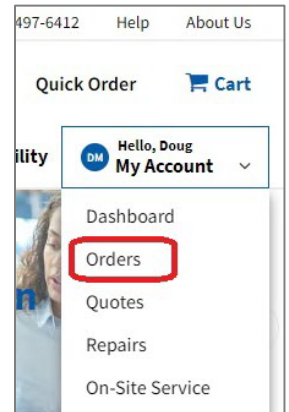


Viewing the Latest Order Updates

Quick Reference Guide

Real-time order update information on all your parts orders is always just a few clicks away. For the latest information on your order:

1. From the **My Account** menu, click **Orders**.



2. From the *Orders* screen, select the **Ordered** tab.
This will display all orders you've placed that have not yet shipped.

A screenshot of the 'My Account > My Open Orders' page. The page has a navigation bar with 'View All Orders' and a filter for 'Only Me'. Below the navigation are tabs for 'Awaiting Approval' (2), 'Awaiting PO' (1), 'Ordered' (9), 'Shipped' (0), and 'Delivered' (3). The 'Ordered' tab is selected. Two order cards are displayed side-by-side. Each card shows the order number, 'View Details' link, and 'CREATED 03/15/2022'. The first order is for 'DS-100A SPO2 SENSOR WITH FINGERCLIP, ADULT, 3 FT' with a price of \$43.89, quantity of 10, and item number DS100A-1. The second order is for '4 FT PATIENT INTERFACE CABLE' with a price of \$54.60, quantity of 10, and item number DOC4. Both orders show a 'Scheduled Delivery Date Pending' status with an estimated ship date of 03/15. Below each order card is a 'BUY IT AGAIN' button. A 'Give Feedback' button is visible on the right side of the page.

3. Find the card for the part you'd like an order update for.

- If the estimated shipping date is known, it is displayed (see above).
- If the part is backordered and/or the estimated shipping date is unknown or has past without a shipping confirmation, a notification with additional information is displayed near the bottom of the card (see below).

If you're viewing the *Orders* screen in Grid View instead of Card View, you can see order information by clicking the ? icon in the **Estimated Ship Date** column.

Estimated Ship Date	Tracking Number	Status
N/A ?		Ordered
N/A ?		Ordered
B/O, Date Unavailable ?		Backorder, No Estimated Ship Date
03/31/22 ?		Ordered
B/C		Backorder, No Estimated Ship Date
03/31/22 ?		Ordered
B/C		Backorder, No Estimated Ship Date

An estimated ship date has been provided by the supplier. We will continue to follow up for updates. Alternative sources are being researched ongoing, to help avoid delays.

4. To view additional information about your order, click the **View Details** link on the card (or double click on the row in Grid View).

ORDER **View Details** CREATED 03/9/2022
MDF-U731M

PS \$35.84
Qty: 1
Item #: 6242375067
Condition: New OEM Original Outright
Return Status: Not Returnable
Facility: [Redacted]
Requester: [Redacted]
Ref #: [Redacted]

ETA PENDING [View History](#)

Backorder, No Estimated Ship Date
FedEx 2Day®

⚠ This item is on backorder with no estimated ship date
Follow up date: 03/28/2022

BUY IT AGAIN

5. The *Order Details* screen is displayed. From here, you can subscribe to automated order updates via text message.

877-497-6412 Help About Us

PARTSSOURCE® Search Keyword or Item Number Quick Order Cart

Departments PRO Browsing History Buy it Again Request Quote My Lists Your Facility Hello My Account

My Account > My Open Orders

< Back to My Open Orders

Order #: [Redacted]


Date Created: 3/9/2022
Facility: [Redacted]
Requester: [Redacted]

Get Text Updates About Your Order
TEXT ME

Give Feedback

6. On the *Order Details* screen, scroll down until you see the **Notes** section. Here, you will see the latest update from our Sourcing team on your order & the date of the next follow up communication.


Back Ordered


 **MDF-U731M by PHC Corporation of North America**
Item #: 6242375067
Condition: **New OEM Original Outright**
Warranty: **Mfr Warranty**
Return Status: **Not Returnable**
Reference: [REDACTED]

Asset Information [Edit](#)
Work Order: [REDACTED]
Equipment Serial #: [REDACTED]
Asset ID: [REDACTED]


Shipping Information
Shipping Address: [REDACTED]
Shipping ATTN: [REDACTED]
Carrier: **Federal Express**
Shipping Method: **FedEx 2Day®**
Shipping Insurance: **No**

[Attachments](#) (0)

 **Notes (1)**
3/11/2022
JYLLIAN ORCHARD - No estimated ship date has been provided

 **This item is on backorder with no estimated ship date**
Follow up date: 03/28/2022


7. Click on the **Notes** section to view all previous communications from our Sourcing team on your order.


 **RESISTANCE SUBSTITUTION BOX RESISTANCE by Extech Instruments**
Item #: 380400
Condition: **New OEM Original Outright**
Warranty: **Mfr Warranty**
Return Status: **Not Returnable**
Reference: [REDACTED]

Asset Information [Edit](#)
Work Order: [REDACTED]
Equipment Serial #: [REDACTED]
Asset ID: [REDACTED]

Shipping Information
Shipping Address: [REDACTED]
Shipping ATTN: [REDACTED]
Carrier: **Federal Express**
Shipping Method: **FedEx 2Day®**
Shipping Insurance: **No**

[Attachments](#) (0)

 **Notes (3)**
3/9/2022
NEILL KHUMANCHA - Your estimated ship date is 03/31 based on product lead time

 **This item will ship on 03/31/2022**

[Back to Info Center](#)

Order Notes

New Note

SUBMIT

NEILL KHUMANCHA - 03/09/2022 02:11 AM
Your estimated ship date is 03/31 based on product lead time

SOMILA MOIRANG - 03/05/2022 12:41 AM
Your estimated ship date is 03/11 based on product lead time

SOPHIE ECKMEYER - 03/04/2022 12:26 PM
No estimated ship date has been provided